

CITY UTILITIES DESIGN STANDARDS MANUAL

**Book 4
Water (W)
W3 Special Requirements**

June 2015

W3.01 Purpose

The purpose of this Chapter is to provide general information on the requirements and guidelines for water service accounts and water utility.

This information included in these Standards shall be followed for all water facilities that are owned, operated and/or maintained by City Utilities and for water services that are owned and maintained by property owners that are connected to the City's water supply.

W3.02 Water Service Accounts

Water service provided by City Utilities shall require a service application or contract with the Utility. The property owner or customer shall apply for service and pay the required deposit for a service contract.

Each customer shall be responsible to pay the required monthly service charge and usage charges. The customer shall notify the Utility at least seven (7) working days in advance of the discontinuance of service.

Refer to the [Fort Wayne Water Utility General Rules and Regulations](#) for further detailed rules and regulations regarding water services, service connections, metering and billing.

W3.03 Ownership and Maintenance

City Utilities owns, operates and maintains the public water distribution system that includes; water treatment plants, water mains, booster stations, water storage tanks, water towers, and various other water facilities.

City Utilities owns and maintains all water services from the water main tap to the curb stop or service valve. The property owner shall own and maintain the water service and fixtures, except the meter, from the curb stop or service valve into the property. Large services often have a service valve immediately after the water main tap, resulting in the property owner owning and maintaining all service piping.