



CITY OF FORT WAYNE

THOMAS C. HENRY, MAYOR

February 24, 2020

Cross Connection Control and Backflow Prevention News

From Fort Wayne City Utilities

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❖ **CUSTOMER CROSS CONNECTION CONTROL & BACKFLOW SURVEYS**

Over the past six months City Utilities Cross Connection Control & Backflow Prevention Department has sent out surveys to customers who have a second meter, but do not have record of a backflow preventer at the site, sample included in this letter. This was done to identify possible sources of contamination among these customers. Surveys were only sent to customers who have no test history of a backflow preventer on Trackmybackflow.com. If you had a customer who received a survey please enter their backflow preventer to their account on Trackmybackflow.com. This also serves as a reminder that every backflow device tested must be entered. Customers who returned the survey with their device's information have been sent a follow up letter indicating their due date as well as their device's Site ID and Hazard ID for your convenience.

❖ **SEARCHING AND ADDING DEVICES ON [TRACKMYBACKFLOW.COM](https://trackmybackflow.com)**

SEARCHING FOR A DEVICE

If you have the Site ID (provided on the letter sent to the customer), the Hazard ID (provided on the letter sent to the customer and on the Hazard ID tag), or the serial number and service address number that matches our database, you may find any device in the system that we are monitoring.

HOW TO SUBMIT NEW INSTALLS

As you're probably aware, devices that are brand new installations or existing devices that have never been reported to City Utilities will not be found on the website. Therefore, you will not be able to enter your test results directly, and you must email the report. To ensure the new device is processed quickly, you may email the test report to Info@aquabackflow.com and CrossConnectionControl@cityoffortwayne.org. If the project is being reviewed by City Utilities Development Services, you should also copy Rick.Seals@cityoffortwayne.org. All new devices are reviewed by City Utilities before being added to Trackmybackflow.com. This ensures that they are installed on the correct address and service line on the website and that the appropriate device is installed commensurate with the degree of hazard.

❖ **HAVING WATER TURNED ON BY CITY UTILITIES FOR BACKFLOW TESTING**

If a customer has had their water disconnected due to non-compliance or has an irrigation meter in a pit that is turned off and has contacted you to perform testing, you – not the customer – must contact City Utilities to have the water turned on for testing of the backflow device. **Call City Utilities Water Maintenance and Service Department at 260-427-2476 to schedule an "On/Off for Backflow Testing" service appointment at least one business day in advance.** These appointments can be scheduled Monday through Friday; weekend appointments are not available.

FOR NON-COMPLIANCE

A City Utilities' Field Service Representative will meet you on site to turn the water on for testing and will wait 15 minutes while you perform the testing. **If you require more than 15 minutes, the Representative will leave to go to their next appointment while you perform the testing. After the testing is complete, you must call the Representative on their cell phone to inform them of the results.** If the device passes testing, the water will be left on. If the device fails testing, the Representative will return to the site (unless they are still there) and turn the water back off to protect the safety of the public water supply. The results of the test should be submitted immediately to

prevent the service from being disconnected again. If you cannot keep the scheduled appointment time, you should call Water Maintenance and Service to reschedule.

FOR IRRIGATION METERS IN PITS

If the customer does not want to leave the water on after testing is complete: A City Utilities' Field Service Representative will meet you on site to turn the water on for testing and will wait 15 minutes while you perform the testing, and then will shut the water back off. The customer's account will stay in the "Seasonal Off" status and the normal trip fee *will not* be charged.

If the customer does want to leave water on after testing is complete: A City Utilities' Field Service Representative will meet you on site to turn the water on for testing and will wait 15 minutes while you perform the testing, and then will leave the water on. The customer's account will change to the "Seasonal On" status and the normal trip fee *will* be charged.

❖ REMINDER TO ENTER AND PAY FOR YOUR TESTS IN A TIMELY MANNER

Entering your tests and paying for them promptly will prevent your customer from receiving enforcement notices. "Fort Wayne Code of Ordinances, Chapter 52: Water and Watercourses" requires test results to be submitted within ten calendar days, and its good practice to submit the test even sooner if the customer is non-compliant to mitigate their chance of having their water service terminated. If you have trouble with entering or paying for your tests entries, please contact Aqua Backflow at (847) 742-2296 or by email at info@aquabackflow.com.

❖ UPDATED TESTER BUSINESS LISTING—PLEASE REVIEW!

The Backflow Tester Business Listing has been updated to better serve our customers. We hope that this update will benefit both you and our customers. Please review the enclosed listing and contact Miranda Braun at 260-427-2543 or Miranda.Braun@cityoffortwayne.org if any sections are incorrect or if your business was left off by mistake. Please also check that your preferred phone number and web address are listed. This newly formatted list is currently available on City Utilities' website, but corrections will be made as soon as they are brought to our attention. If there is anything else that you would find helpful to have readily available on our website, please let us know.

Sincerely,

Miranda Braun, MPH

Miranda Braun, MPH, Program Manager Cross Connection & Environmental Compliance Assistance
Fort Wayne City Utilities
Cross Connection Control & Backflow Prevention
200 E Berry Street, Suite 140
Fort Wayne, IN 46802
Phone: (260) 427-2543
Email: Miranda.Braun@cityoffortwayne.org
Webpage: www.cityoffortwayne.org/utilities/backflow-prevention

City Utilities welcomes your suggestions for information you would like to see on our webpage or recommendations that could make our program more effective. Please contact our office if you have ideas, questions, or concerns regarding the Cross Connection Control & Backflow Prevention Program.

Please post and distribute this newsletter to the staff in your office.

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January 01, 2020

CUSTOMER NAME
123 FAKE ST
FORT WAYNE IN 46802

CROSS CONNECTION CONTROL & BACKFLOW PREVENTION SURVEY

CUSTOMER NAME – 123 FAKE ST

SPRINKLER METER NUMBER: 0000000 / SIZE: #"

Fort Wayne City Utilities has the responsibility to supply safe potable water from the utility's distribution system to the customer's service line. The utility has the right to prevent, by appropriate means, the backflow of unwanted contaminated or polluted water from entering the public water distribution. Fort Wayne City Utilities has provided this survey to help ensure that our community continues to have a safe drinking water supply. You are receiving this survey because our office has no record of a Backflow Prevention Device as being installed on the Irrigation/Sprinkler Meter located at **123 FAKE ST**. Please complete and return this survey to the mailing or email address indicated at the bottom of this survey. Should you have any questions regarding this information, please visit our webpage at www.cityoffortwayne.org/utilities/backflow-prevention-a-ccc or contact our office.

Is the Irrigation/Sprinkler Meter for an Irrigation System buried below ground, Garden Hose Spigots, or both?

Below Ground System Garden Hose Spigots Both Other (please describe) _____

Is a Hose Bibb Vacuum Breaker (recommended) installed at the Garden Hose Spigot(s)? yes no unknown N/A

If the Irrigation/Sprinkler Meter is for a Below Ground System:

- When was the system installed (if known)? _____
- Who installed the system (if known)? _____
- Does the system have an auxiliary water supply (Well, Pond, etc)? yes, _____ no unknown
(please describe)
- If the system is no longer in use, has it been disconnected from the Public Water Supply via a physical gap separation?
 yes (please include a photo) no unknown N/A
- Is a Backflow Prevention Device installed on the Irrigation System?
 yes (complete the following; list additional devices on a supplemental page, if necessary.) no unknown

Device Serial #	Manufacturer	Model	Size (")	Location	Last Tested	Testing Company Name

- Do you have a copy of the latest Test Report(s) for the Backflow Prevention Device(s)? yes (enclose a copy) no N/A

Printed Name: _____ Signature: _____ Phone: _____ Date: _____

Sincerely,

Fort Wayne City Utilities
Cross Connection Control & Backflow Prevention
200 E. Berry Street, Suite 140
Fort Wayne, IN 46802
Phone: 260-427-2543
Email: CrossConnectionControl@cityoffortwayne.org

Common Backflow Prevention Device on Irrigation Systems



Common Backflow Prevention Device on Garden Hose Spigots



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 Cross Connection Control & Backflow Prevention
 200 E. Berry Street, Suite 140
 Fort Wayne, Indiana 46802
 PH: 260-427-1234
 EMAIL: CrossConnectionControl@cityoffortwayne.org

Fort Wayne City Utilities - Registered Backflow Testing Companies

Name	Device Type Testing			Customers Served		Phone	Website
	Domestic	Fire	Irrigation	Commercial	Residential		
A HATTERSLY & SONS	X	X	X	X		(260) 483-6473	www.ahattersley.com
A PLUS IRRIGATION	X		X	X	X	(260) 693-1193	
ACE FIRE PROTECTION	X	X	X	X		(765) 447-6225	www.fireindiana.com
ADVANCED MECHANICAL SERVICES	X	X	X	X	X	(260) 439-1640	www.advmechanical.com
ADVANCED PLUMBING, HEATING, & ELECTRICAL	X		X	X		(260) 905-6206	
ALLIED MECHANICAL	X	X	X	X		(260) 749-1600	www.alliedmechinc.com
ALPHA MECHANICAL SERVICE	X			X		(888) 212-6324	www.alphamechanicalservice.com
AMERICAN CITY PLUMBING	X		X	X	X	(260) 483-7661	www.americancityplumbing.net
BISCHOFF PLUMBING, HEATING & COOLING LLC	X			X		(260) 200-1414	
BMG MECHANICAL	X			X		(260) 693-2063	www.bmqmechanical.com
BRUCE EWING LANDSCAPING INC	X		X	X	X	(260) 432-2785	www.bruceewinglandscaping.com
CARR'S LAWN CARE AND LANDSCAPE			X	X	X	(260) 255-6744	www.carrslawncare.com
CLOUDBURST LAWN SPRINKLER SERVICE INC	X	X	X	X	X	(260) 492-8400	
CLOUNIE LANDSCAPING INC			X	X	X	(260) 672-8580	
COMBUSTION MECHANICAL	X		X	X		(260) 637-6010	www.combustionmechanical.com
CURRENT FIRE PROTECTION INC	X	X	X	X	X	(260) 422-4667	www.currenthvac.com
CURRENT MECHANICAL	X	X	X	X	X	(260) 739-3708	www.currenthvac.com
D&M MECHANICAL CONTRACTORS INC	X	X	X	X		(260) 426-7854	
DALMATION FIRE INC		X		X		(317) 299-3889	www.dalmatianfire.net
DEEM LLC	X			X		(317) 860-2990	www.deemfirst.com
DILLING GROUP INC	X		X	X		(260) 499-9201	www.dillinggroup.com
EJ PRESCOTT	X			X		(260) 482-2100	www.ejprescott.com
EDWARDS ELECTRICAL & MECHANICAL INC	X		X	X		(800) 497-3364 EXT 1150	www.edwards-elec.com
ENVIROSAFE LANDSCAPE AND MAINTENANCE	X		X	X		(765) 617-4869	www.envirosafelandscapes.com
FLOW-TECH PLUMBING & HEATING INC	X		X	X	X	(260) 248-2021	www.flowtechpandh.com
FREJIE-RSC ENGINEERING SOLUTIONS CO	X		X	X		(260) 273-2006	www.frejie-rsc.com
FRIEND IRRIGATION LLC	X		X	X	X	(260) 691-3732	www.tomfriendirrigation.com
FULL COVERAGE IRRIGATION INC	X		X	X	X	(260) 413-0505	
GD SMITH INC	X			X		(260) 426-8457	www.gdsmithinc.com
GEYER FIRE PROTECTION	X	X	X	X		(317) 709-4686	www.geyerfire.com
GIBSON'S HEATING & PLUMBING	X		X	X		(260) 837-7651	www.gibsonsheating.com
GREGORY N ARCHER	X			X		(260) 908-1844	
HAMM INTEGRITY PLUMBING	X		X	X	X	(260) 755-9113	www.hammintegrityplumbing.com
HAVEL BROTHERS	X	X	X	X		(260) 487-7775	www.havelbro.com
HYDRO FIRE PROTECTION INC	X	X	X	X		(317) 780-6980	www.hydrofireprotectioninc.com
INDIANA FIRE & SPRINKLER BACKFLOW TESTING, INC	X	X	X	X	X	(260) 486-3473	www.indianafiresprinkler.com
INDUSTRIAL FIRE SERVICES LLC	X	X		X		(260) 602-9433	
INTEGRATED ELECTRONICS INC	X	X		X		(317) 894-1197	www.integrated-electronics.com
IRRIGATION SERVICES	X		X	X		(317) 280-0264	www.irrigationservices.org
JO MORY INC	X	X	X	X	X	(260) 351-3789	www.jomory.com
JS PLUMBING & BACKFLOW INC	X	X	X	X	X	(260) 415-9632	
JJI PLUMBING	X				X	(260) 715-3598	
JOHN HARKER PLUMBING LLC	X		X	X	X	(260) 625-6367	
KOORSEN FIRE & SECURITY	X	X	X	X	X	(260) 483-7557	www.koorsen.com
KROPP FIRE PROTECTION INC		X		X		(574) 237-9810	
KWS ENTERPRISES	X				X	(260) 403-0466	
LAND ART INC	X		X	X	X	(260) 413-4881	www.landartlawn.com
LEACH & RUSSELL MECHANICAL	X			X		(317) 288-5618	www.leach-russellmech.com
LYONS FIRE & SAFETY	X		X	X		(317) 775-0996	www.lyonsfireandsafety.com
MANN'S INC	X		X	X	X	(260) 356-0811	
MARK MILLER BACKFLOW	X	X	X	X		(317) 626-9441	www.markmillerbackflow.com
MAXWELL LANDSCAPE CONTRACTOR			X	X	X	(260) 747-7575	www.to-the-max.com
MR PLUMBER INC	X		X	X	X	(260) 627-5366	
NELBUD SERVICES	X	X		X		(855) 360-8326	www.nelbud.com
OUTDOOR DETAIL INC	X		X	X	X	(260) 490-4128	www.outdoordetailinc.com
PFISTER SPRINKLER SYSTEMS INC	X		X	X	X	(260) 672-8300	www.pfistersprinklers.com
PIPE INC	X			X		(317) 887-8770	www.pipeinc.net
POORMAN'S HEATING & AIR CONDITIONING	X	X	X	X	X	(260) 422-3534	www.poormansheating.com
POWER PLANT SERVICE	X			X		(260) 432-6716	www.powerplantserviceinc.com
PRANGER ENTERPRISES	X	X	X	X		(260) 587-9309	www.prangerent.com
PRECISION MECHANICAL CONTRACTOR INC	X	X	X	X	X	(260) 482-4600	www.precisionmechanical.com
PROJECT DESIGN & PIPING INC	X			X		(260) 489-7012	www.pdpinc.com
PSI CO LLC			X	X	X	(260) 482-4600	
REICHERT PLUMBING LLC	X	X	X	X	X	(260) 602-6728	www.reichertplumbing.com
RHODES PLUMBING INC	X	X	X	X	X	(219) 662-0107	
RICK SEALS	X			X		(260) 494-5091	
RIVER CITY FIRE PROTECTION	X	X		X		(260) 602-6728	
ROCK CREEK IRRIGATION	X		X	X	X	(260) 437-2921	www.rockcreekirrigation.com



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	Domestic	Fire	Irrigation	Commercial	Residential		
ROLF GRIFFIN SERVICE EXPERTS	X		X	X	X	(260) 744-2151	www.rolfgriffin.com/
ROTO ROOTER	X	X	X	X		(260) 745-9969	www.rotorooter.com/ftwayne
RUICH BROTHERS IRRIGATION INC	X		X	X	X	(260) 489-6282	www.ruichbros.com
RYAN FIRE PROTECTION INC	X	X	X	X		(317) 770-7100	www.ryanfp.com
SAFECARE CORPORATION	X	X		X		(317) 504-6352	
SERVICE IRRIGATION	X		X	X	X	(260) 410-6137	
SERVICE MECHANICAL INC	X	X	X	X	X	(260) 493-6511	www.servmech.com
SHAMBAUGH & SON	X	X	X	X		(260) 497-1612	www.shambaugh.com
SHANK BROTHERS INC	X	X	X	X	X	(260) 747-4441	www.shankbrothers.com
SIMPLEX GRINNELL (NOW KNOWN AS JOHNSON CONTROLS)	X	X	X	X		(574) 323-2863	
SMITH-BOUGHAN MECHANICAL SERVICES	X			X		(419) 860-3706	www.sbmech.com
SUMMIT MECHANICAL	X			X		(260) 422-5936	
SUPERIOR ENTERPRISES INC	X	X	X	X		(260) 471-0678	
T&T PLUMBING & HEATING	X	X	X	X	X	(260) 637-8244	www.tt-ph.com
TRANE CO	X		X		X	(800) 827-5707	
USAUTOMATIC SPRINKLER	X	X	X	X		(317) 573-8160	www.usautomaticfire.com
VAN CONTRACTING	X			X		(260) 244-5501	www.vancontracting.com
VFP FIRE SYSTEMS INC	X	X	X	X	X	(260) 493-0843	www.vfpfire.com
WA LIGHT PLUMBING	X	X	X	X	X	(260) 615-0082	
WAGNER-MEINERT INC	X	X	X	X		(260) 489-7555	www.wagner-meinert.com
WEIN & SHEARER MECHANICAL	X	X	X	X		(260) 471-4900	www.wsmgetchilled.com
WISSCO IRRIGATION INC			X	X	X	(574) 277-9851	www.wisscoirrigation.com
ZURBUCH INC			X		X	(260) 387-5599	

City Utilities provides this list for the convenience of our customers. Companies and individuals appearing on the list are not endorsed by City Utilities. City Utilities does not warrant or guarantee the work done by the companies or individuals listed. This list is not comprehensive of all companies and individuals who perform this service.

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