



## AMERICAN WATER RESOURCES®

is the official water line and sewer line  
protection provider of



CITY UTILITIES  
WATER THAT WORKS

**1-844-765-7263**

**AWRUSA.com/FortWayne**

**Para informacion en Español,  
llámenos por favor al 1-844-765-7263**



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## AMERICAN WATER RESOURCES®

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of Fort Wayne City Utilities

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## Who is American Water Resources?

American Water Resources (AWR) is the exclusive service line protection provider for Fort Wayne City Utilities. AWR is a subsidiary of American Water, has an A+ rating with the Better Business Bureau, a 94% customer satisfaction rating, and provides service line protection programs to homeowners in 43 states and Washington, D.C.

AWR offers peace of mind to customers by protecting their private service lines. These protection programs help safeguard customers from unexpected repair costs due to normal wear and tear, which typically are not covered by standard homeowners insurance.\*

## What are AWR Program Features?

- Get help quickly—Customer Service Hotline available 24 hours a day, 365 days a year.
- Avoid the hassle of searching for a plumber, getting permits, and handling inspections. No paperwork is needed.
- Enjoy peace of mind knowing professional, local and insured contractors are promptly dispatched.
- 1-year warranty on covered repairs to be free from defects in materials and workmanship.
- No service fees.
- Generous protection for covered water line and sewer line repairs.

\*Responsibility may vary.

## The AWR Protection Process



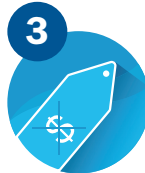
**Sign Up**

**Get protection for covered service line repairs that could drain your bank account.\*\***



**Remain Calm**

**We offer 24/7 Customer Service. So if you have a service line problem, just breathe. And call us.**



**Sit Back**

**Generous protection for covered water line and sewer line repairs, and there's a 1-year warranty on all covered repairs.**

**For More Information On Our Programs  
Call 1-844-765-7263 or Visit  
[AWRUSA.com/FortWayne](http://AWRUSA.com/FortWayne)**

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## Water Line & Sewer Line Protection Program



Water line and sewer lines can cost thousands of dollars to repair. Whether it's 100 or 1,000 feet, no matter the costs, you get valuable protection for covered repairs.\*

### Protection Details\*\*

- Obtaining permits
- Excavating
- Equipment
- Tools and expertise
- Handling inspections
- Repairing the water line
- Repairing the sewer line
- Backfilling any holes
- Reseeding your yard

**\$10.98 per month**

The Protection Program does not cover issues occurring before your Program effective date. Your Program effective date and protection under the Program begins 30 days after your enrollment date.

\*Responsibility may vary.

\*\*Exclusions and limitations apply. Please review the Terms and Conditions at [AWRUSA.com/terms](http://AWRUSA.com/terms) or call 1-844-765-7263.

## Available Products From AWR



**Water Line Protection Program**



**Sewer Line Protection Program**



**Water Line & Sewer Line Protection Program**

**Enroll Today**

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## Water Line Protection Program



Enjoy peace of mind knowing you're protected in case of a water line break or leak, as the cost of these unexpected repairs are not typically covered by standard homeowners insurance.

This protection program covers repairs to the water line for leaks and breaks caused by normal wear and tear. This line is the water pipe running from your home to the connection with the water meter (**located near the street**).\*

### Protection Details\*\*

- Obtaining permits
- Excavating
- Equipment
- Tools and expertise
- Repairing the water line
- Backfilling any holes
- Reseeding your yard
- Handling inspections

**\$3.99 per month**

\*Responsibility may vary.

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## Sewer Line Protection Program



Based on AWR's experience, sewer lines are 3 times more likely to have problems than water lines and must be repaired quickly.

This protection program covers repairs to the sewer line for breaks, clogs, and blockages caused by normal wear and tear. Typical homeowner sewer line responsibility is to maintain the lateral (including clearing of blockages) from your home to the sewer main.\*

### Protection Details\*\*

- Obtaining permits
- Excavating
- Equipment
- Tools and expertise
- Repairing the sewer line
- Backfilling any holes
- Reseeding your yard
- Handling inspections

**\$7.49 per month**

\*Responsibility may vary.

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