



AMERICAN WATER RESOURCES®

is the official water line and sewer line
protection provider of



CITY UTILITIES
WATER THAT WORKS

844-765-7263

AWRUSA.com/FortWayne

**Para informacion en Español,
llámenos por favor al 844-765-7263**



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Who is American Water Resources?

American Water Resources (AWR) is the exclusive service line protection provider for Fort Wayne City Utilities. AWR is an independent third-party provider of optional home protection programs, is accredited with the Better Business Bureau, boasts a 94% customer satisfaction rating, and provides service line protection programs to homeowners in 43 states and Washington, D.C.

AWR offers peace of mind to customers by protecting their private service lines. These protection programs help safeguard customers from unexpected repair costs due to normal wear and tears, which typically are not covered by standard homeowners insurance.

What are AWR's program features?

- Get help quickly — Customer Service Hotline available 24 hours a day, 365 days a year.
- Avoid the hassle of searching for a plumber, getting permits, and handling inspections. No paperwork is needed.
- Enjoy peace of mind knowing professional, local and insured contractors are promptly dispatched.
- 1-year warranty on covered repairs to be free from defects in materials and workmanship.
- No service fees.
- Generous protection for covered water line and sewer line repairs.

The AWR Protection Process

1



Sign up

Enroll and get protection from service line repairs that may drain your bank account.

2



Remain calm

We offer 24/7 support. So if you have a service line problem, just breathe. And call us.

3



Sit back

Generous protection for covered water line and sewer line repairs, and there's a 1-year warranty on all covered repairs.

**For more information on our programs,
call 844-765-7263 or visit
AWRUSA.com/FortWayne**

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The Protection Program does not cover issues occurring before your Program effective date. Your Program effective date and protection under the Program begins 30 days after your enrollment date.

*Exclusions and limitations apply. Please review the Terms and Conditions at AWRUSA.com/terms or call 844-765-7263.

American Water Resources is a trademark of American Water and used under license, but is not owned by American Water. As such, AWR's optional programs are not provided or guaranteed by American Water or its affiliates, and any changes in AWR's prices are not determined or controlled by American Water or its affiliates.



Water Line and Sewer Line Protection Program



Water lines and sewer lines can cost thousands of dollars to repair. Whether it's 100 or 1,000 feet, no matter the costs, you get valuable protection for covered repairs. (Your service line responsibility as a homeowner may vary.)

Protection Details / What's Covered*

- Obtaining permits
- Excavating
- Equipment
- Tools and expertise
- Handling inspections
- Repairing the water line
- Repairing the sewer line
- Backfilling any holes
- Reseeding your yard

\$12.98 per month

Available Products From AWR



Water Line Protection Program



Sewer Line Protection Program



Water Line and Sewer Line Protection Program

Enroll today:

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Water Line Protection Program



This protection program covers repairs to the water service line for leaks and breaks caused by normal wear and tear. This line is the water pipe running from your home to the connection with the water meter (located near the street).

Typical homeowner water line responsibility is to maintain — and repair if necessary — the water line from the curb stop to your home. (Your responsibility may vary.)

Protection Details / What's Covered*

- Obtaining permits
- Excavating
- Equipment
- Tools and expertise
- Repairing the water line
- Backfilling any holes
- Reseeding your yard
- Handling inspections

\$5.49 per month

Sewer Line Protection Program



Based on AWR's experience, sewer lines are three times more likely to have problems than water lines and must be repaired quickly.

This program covers sewer line repairs for breaks, clogs, and blockages caused by normal wear and tear. Maintenance and repair of the sewer lateral from your home to the sewer main is typically a homeowner's responsibility. (Your responsibility may vary.)

Protection Details / What's Covered*

- Obtaining permits
- Excavating
- Equipment
- Tools and expertise
- Repairing the sewer line
- Backfilling any holes
- Reseeding your yard
- Handling inspections

\$8.49 per month

